

WELCOME TO OUR TENTH NEWSLETTER!

During the last year, your chairman and treasurer have attended the Locality Patient Participation Group where there have been discussions around such issues as new housing in the area and the impact on local GPs and integrating primary and community care for long term conditions. There is a lot going on and the Hounslow Clinical Commissioning Group (“HCCG”) is committed to making decisions based on local needs.

There has been no further news on the redevelopment of Chiswick Health Centre but the latest idea is to tear it down and rebuild a larger, more modern facility (possibly with flats on top to be sold to offset some of the cost). If these plans take place, the doctors would be ‘decanted’ (moved), probably to Grove Park, for the approx. 2 years of construction work. We have been promised sight of the plans and a consultation period to discuss them before any final decisions are made, but it seems it will be some time before that happens.

We will, of course, keep you fully informed of developments as we hear them – and will give you an opportunity to comment on them during the consultation period, so watch this space!

Extended Hours GP Access in Hounslow

Patients of CHC can now book GP and nurse appointments at evenings and weekends. HCCG has commissioned an extended hours GP access service to offer GP and practice nurse appointments from 6.30pm - 8pm on Monday to Friday, and from 8am - 8pm on Saturdays and Sundays, to patients that are registered or resident in Hounslow.

The new extended hours GP access service will extend existing GP services to offer patient access to GP and nurse appointments from 8am - 8pm, seven days a week, at one of four GP access sites. Patients will be able to access the new service by calling their own practice to book an appointment up to seven days in advance. Patients arriving at an Urgent Care Centre or contacting NHS 111 may also be offered an appointment at a GP access site, where appropriate. Patients can book appointments through their own GP surgeries.

All 48 Hounslow GP practices are working together to staff the service on a rotating schedule, with clinicians able to access patients' medical records.

Extended access appointments are available at the following sites:

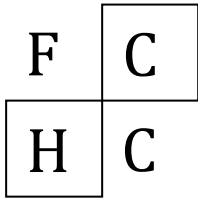
Holly Road Medical Centre 2A Holly Road, Chiswick, London, W4 1NU	Extended appointment times: Monday to Friday: 6.30pm-8.00pm Saturday: 8am-8pm
Grove Village Medical Centre Kilross Road, Bedfont, Middlesex, TW14 8SN	Extended appointment times: Monday to Friday: 6.30pm-8.00pm Saturday: 8am-8pm
Firstcare Practice The Blenheim Centre, Prince Regent Road, Hounslow, TW3 1NL	Extended appointment times: Monday to Friday: 6.30pm-8.00pm Saturday and Sunday: 8am-8pm
Skyways Practice 2 Shelley Crescent, Hounslow, TW5 9BJ	Extended appointment times: Monday to Friday: 6.30pm-8.00pm Saturday: 8am-8pm

There is lots of information on current initiatives by our CCG at <http://www.hounslowccg.nhs.uk/> and we recommend having a look.

Don't forget that if you have not already signed up to online booking, it is often the easiest way to book an appointment. The practices are also recommending that if you think that there are a number of issues you wish to raise with your GP, then you should book a double appointment. This needs to be done by booking on the phone. And as above, you can now book an appointment with a GP for routine matters at weekends, although this will not necessarily be with your own GP. However as all our GPs are on the same IT system, they have easy access to your history.

As always, there is a form below for anyone who has not joined who wishes to do so – it's free, so please encourage your family, friends and neighbours.

Finally, we have changed companies for hosting our website so at this point in time (April 2018) it is not fully working. This should change over the next month. □



Friends of Chiswick Health Centre

www.fchc.co.uk

MEMBERSHIP FORM

PLEASE PRINT CLEARLY IN BLOCK CAPITAL LETTERS

NAME:

ADDRESS:

EMAIL: (PLEASE PRINT)

Donation (voluntary): £_____

**PLEASE LEAVE IN THE COMMENTS BOX AT
COMMUNITY RECEPTION IN CHC OR SEND TO:
20 WOLSELEY GARDENS, LONDON W4 3LP**