



Newsletter

Issue 1: June 2010

Friends of Chiswick Health Centre

Our Mission Statement

Friends of Chiswick Health Centre (CHC) are a group of concerned Chiswick residents who are motivated to build on the existing strengths of CHC to extend its scope and improve the care of patients.

Dear Neighbours and Friends

Welcome to our first Newsletter!

We are a newly formed group, who have full support and backing from all the GP and Dentist practices at Chiswick Health Centre. Our Mission Statement above encapsulates what we wish to achieve and we are confident that with positive and open communication with NHS Hounslow, we can put CHC in the forefront of their minds. CHC is a fantastic local Health Centre that would benefit greatly from improved and additional services for patients. We need to better understand NHS Hounslow's future plans for CHC and be consulted on those plans.

We have held our first Public Meeting, and would like to thank all of those who attended. There was a fantastic turn-out and this showed us, what a supportive community Chiswick has. We acknowledge that room size and sound quality could be better and will look into improving this.

For those who may have missed the first Public Meeting or unfortunately hadn't been aware, please accept our apologies. We will strive to better publicise our next Public Meeting.

Simon Evan-Evans, Director of Corporate Affairs and Nick Worner, Head of Communications and Engagement represented NHS Hounslow at this first public meeting. Local residents put forward some very interesting questions. Unfortunately, Simon Evan-Evans announced that they were unable to answer any questions or comment on matters of potential political significance during the lead up to the General Election. Whilst this was frustrating, we did minute all of the questions, and will endeavour to have these answered by Simon Evan-Evans, as promised.

It was clear from this first Public Meeting that ongoing dialogue with local residents and NHS Hounslow is paramount, and we hope to secure another public meeting with NHS Hounslow soon.

In the meantime, a small number of Friends of Chiswick Health Centre will be meeting with NHS Hounslow to have your questions answered, establish the best form of communication and gain a better understanding of what the plans are for Chiswick Health centre, going forward.

At the meeting, the emerging issues were clearly:-

- The newly refurbished Treatment Room and its current restricted services.
- Important services that used to be provided within CHC that are now provided elsewhere.
- Patients are concerned about what the future holds for The Chiswick Health Centre.

The FCHC Executive Committee:

Chairman - Paul Hopper, Secretary - Daniella Dean, Treasurer - Geeta Howles,

Members - Neil Dacey, Nigel Woolner, Beryl Cross, Kevin & Margo Whiston, Jane Blackenhagen, Jane Thomson, Mike Ambrose, John Todd

As you can appreciate, this list is not exclusive or exhaustive. Issues and priorities may of course be subject to revision as the group gains in knowledge, experience and understanding.

How can you help us?

We would urge you to share your concerns and experiences and join us as a member, so that we can actively demonstrate that we have the support of the local community. A strong membership sends a clear signal to the Council and NHS Hounslow, that as a community, we *care* about our Health centre and will actively pursue ways to improve it.

As a first step we would greatly appreciate your telling us about your recent experiences in getting health services which used to be provided at the health centre. Where did you have to go instead for your treatment? How did you get there? How long did this take? Any difficulties you experienced or inconveniences you faced?



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Please share you experiences with us or let us have your contact details if you are interested in staying in touch.....

Name _____

Address _____

Phone _____ Email _____

As our Friends' organisation has grown, so have our responsibilities and plans for the future. *Would you be willing to help in any of the following areas? (optional)*

- **Work on our newsletter? Help with Publicity/ Distribution** _____
- **Ideas and suggestion for effective lobbying?** _____
- **Assist with grant writing or fundraising?** _____
- **Build Business cases / Grant Applications** _____

Comments, suggestions or other ways you would be able to support FCHC:

Share your recent service experience with us below: (optional)

Send to: Friends of Chiswick Health Centre, Fishers Lane, Chiswick, W4
Hand to: Your GP/Dentist Practice Reception or place in box by community reception.
Or alternatively you can **email** us your contact details and experiences on fchc@hotmail.co.uk

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